

Servicing & Repair

DATASHEET

Bunting service engineers are available at short notice to assist with breakdowns and to service or commission our full range of equipment in the UK and overseas. We offer different levels of support designed to optimise the performance and lifespan of our products.

Pro-Visit™

Pro-Visit is available to any user of Bunting equipment when you need it most, our trained service engineers and telephone support are just a phone call away. Please call us if you require assistance or would like a visit from a service engineer on 01527 65858



Pro-Start™ Platinum

Pro-Start Platinum commissioning coverage ensures that our product performs to company expectations from its first day on the job. A factory-trained service technician will be onsite to verify the installation, calibrate the equipment to achieve top performance and train personnel.

Pro-Start Platinum extends the original one-year factory warranty to two years and includes two years of phone-based technical support.



Pro-Maintenance™

Pro-Maintenance keeps your equipment operating to its optimal performance. It provides either annual (Gold plan) or biannual (Platinum plan) visits by factory-trained service technicians to service the product and ensure the equipment is running as expected. The Pro-Maintenance plan also includes significant parts and labour discounts on any needed spares and repair work, on-site training for personnel during service visits and two years of phone based technical support.



Back-to-Base Refurbishment

Bunting understands that replacing machines that are no longer performing efficiently can be very costly and because of this, we feel that customers should be given the option to simply refurbish their existing machines. This option involves returning your equipment to our Redditch facility where we have the tools to refurbish and test your machinery.



**To arrange any of these services, or if you require spare parts, please contact us:
T:+44(0)1527 65858 or e-mail: sales.redditch@buntingmagnetics.com**